

AsiaBPO SUMMIT 2015



Event Program

MORNING SESSION

08:45 | Opening – Richard Mills

WHEN:
March 18th
Wednesday

WHERE:
Manila Marriott



09:00 | **Dan Reyes**

Chairman

IT & Business Process Association Philippines (IBPAP)

PRESENTER: Dan is Country Manager of Genpact's large operations in Philippines and considered one of the founders of the BPO and shared services industries in the country.



09:30 | **Prabhakar Bisen**

Global Head of Insurance BPS and Country Head Philippines
Cognizant

PRESENTER: Prabhakar is the Head of Global Delivery for Insurance BPS, as well as responsible in managing the fast growing Cognizant Global Delivery Centers in the Philippines.

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10:00 | **Joey Gurango**
Chief Executive Officer
Gurango Software

PRESENTER: Joey oversees a regional software organization that was the first Microsoft Gold Certified Partner in Asia Pacific. He is also a pioneer developer of Microsoft Excel and former President of the Philippine Software Industry Association (PSIA).

10:30 | Break



10:45 | **Pushkar Misra**
CEO
Hinduja Global Solutions

PRESENTER: Pushkar has been with HGS for 14 years and leads the company's fast growing operations in Philippines.



11:15 | **Michael Warren**
Vice President
Multimedia Development Corporation (MDeC)

PRESENTER: Michael is former Asia regional CEO of a number of companies including: LogicaCMG, DataOne Asia, Getronics, among others. He is today Vice President at the Malaysian Multimedia Development Corporation (MDeC), the caretakers of the Malaysian Multimedia Super Corridor (MSC).

11:45 | Panel Question Period

12:15 | Lunch

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AFTERNOON SESSION



01:30 | **Joni Ferrier**
Value Advisor Expert, HR Line of Business
SAP - SuccessFactors

PRESENTER: Joni leads the Southeast Asia region for SAP-SuccessFactors HR Value Engineering team and is a recognized expert in HR transformation and business process re-engineering.



02:00 | **Roy Wynes**
Senior Director for Regional Operations
GlobalView and Best of Breed
ADP (Philippines)

PRESENTER: Implementation Director for the region. His achievements include setting up the Implementation Consulting teams in Singapore, China and the Philippines while continuing to manage the teams in Australia and India.



02:30 | **Jibin Arjunan**
Geographic Head – Asia Pacific and Japan
Wipro BPS

PRESENTER: Jibin oversees Business Process Services (BPS) for Wipro in the Asia Pacific and Japan regions, and functions as the Country Head of Philippines where he is based. He previously spent many years based in Shanghai and overseeing the company operations in Greater China, Japan and Korea.

03:00 | Break





03:15 | **Marcel Greutmann**

General Manager, Services Integration Hub East
IBM

PRESENTER: Currently he leads the Services Hub headquartered in Singapore which consolidates three of IBM's largest delivery centers in China, India and the Philippines. Previously, he led the Global Services Delivery Organization in China for five years and built delivery centers throughout China to provide Application Development, System Integration and Management Services for large global clients



03:45 | **Suneet Puri**

Head of Business Process Services, Asia Pacific
Tata Consultancy Services (TCS)

PRESENTER: Based in Singapore, Suneet has over 12 years experience in the Business Process Services industry building and overseeing large operations throughout Asia.

04:15 | Panel Question Period





PANELISTS



Julio Endara
Managing Director
Volenday

Panelist



Tom Grealy
President
Grealy Consulting

Panelist



Monchito Ibrahim
Commissioner
Commission on Information and Communications Technology (CICT)

Panelist



Darcy Lalonde
CEO
SHORE Solutions

Panelist

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Rienzi Ramirez
President & Country Manager
247 Inc

Panelist



Jeff Uthoff
CEO
OrangeGorilla

Panelist



Mark Woolfrey
Managing Director
ANZ Global Services & Operations (Manila)

Panelist

04:45 | Closing & Networking – Rebecca Bustamante

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